

UFISINAN I MAGA'HÅGA
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO
MAGA'HÅGA • GOVERNOR



JOSHUA F. TENORIO
SIGUNDO MAGA'LÅHI • LIEUTENANT GOVERNOR

June 22, 2020

Miguel C. Bordallo
General Manager
Guam Waterworks Authority
Gloria B. Nelson Public Service Building
688 Route 15 Fadian
Mangilao, Guam 96913

Dear Mr. Bordallo:

I want to thank you for your ongoing cooperation throughout the COVID-19 pandemic. Your assistance in allowing our people to maintain necessary connection to basic utilities is essential to this island's recovery.

While I understand that your utility must maintain adequate revenues to support operations and meet long term debt requirements, these obligations pale in comparison to the most basic needs of those who have been recently unemployed or have been severely impacted because of the COVID crisis.

As you may be aware the Guam Department of Labor (GDOL) is within days of issuing Pandemic Unemployment Assistance benefits to thousands of affected residents. Though we each appreciate your utility's willingness to offer payment plans, this may not be enough as some ratepayers have no income at all.

For this reason, I respectfully request that your utility agency halt all plans to disconnect delinquent ratepayers until a majority of unemployment benefits have been released by GDOL.

Because each of these payments will be retroactive and in lump sum, ratepayers will have the cash to pay their utility. Your patience will allow them to meet their obligations without the loss of power or water.

While I am thankful for your extraordinary understanding in this matter, I am sure you will agree that these steps are necessary given the extraordinary circumstances we all face. Together, we have made great strides in surviving the storm. Now I ask that we all work together to recover and rebuild the island we love.

Senseramente,

A handwritten signature in black ink, appearing to read "Lourdes A. Leon Guerrero".

Lourdes A. Leon Guerrero
Maga'hågan Guåhan
Governor of Guam