

News Release

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United Airlines Adds Nearly 25,000 Flights in August

Airline triples the schedule size compared to June 2020 - but still scheduled to only fly 40% of August 2019 levels; United extends change fee waiver for new bookings through July 31

CHICAGO, July 1, 2020 – United Airlines today announced it is tripling the size of its August schedule compared to its June 2020 schedule, adding nearly 25,000 domestic and international flights compared to July 2020, and plans to fly 40% of its overall schedule in August, as compared to August 2019. While travel demand remains a fraction of what it was at the end of 2019, customers are slowly returning to flying with a preference for leisure destinations, trips to reunite with friends and family, and getaways to places that encourage social distancing. According to [TSA](#), more than 600,000 passengers passed through airport security checkpoints on Monday, June 29, the first time since March 19 that those numbers exceeded 25% of pre-COVID levels.

United has overhauled its cleaning and safety procedures under [United CleanPlus](#) and is giving customers more flexibility when booking by extending its waiver of change fees and award redeposit fees for reservations through July 31.

United plans to add more than 350 daily flights from its U.S. hubs in August, including doubling the number of flights from New York/Newark compared to July. This increase includes more flights to mountain and national park destinations like Aspen, Colorado; Bangor, Maine; Bozeman, Montana; and Jackson Hole, Wyoming. Internationally, United's August schedule will include a return to Tahiti and additional flights to Hawaii, the Caribbean and Mexico. Across the Atlantic, United will add more flights and options to Brussels, Frankfurt, London, Munich, Paris and Zurich.

"We're taking the same data-driven, realistic approach to growing our schedule as we did in drawing it down at the start of the pandemic," said Ankit Gupta, United's vice president of Domestic Network Planning. "Demand is coming back slowly and we're building in enough capacity to stay ahead of the number of people traveling. And we're adding in flights to places we know customers want to travel to, like outdoor recreation destinations where social distancing is easier but doing so in a way that's flexible and allows us to adjust should that demand change."

U.S. Domestic

Domestically, United plans to fly 48% of its 2019 schedule in August compared to 2019 levels, up from 30% in July. Travelers in search of more socially distant vacation options like beach, mountain and national park destinations will see more opportunities for leisure travel in United's August schedule. Highlights include:

- Adding more than 600 daily flights to more than 200 airports across the United States, including the resumption of 50 routes from July to August.
- Expanding flights at 147 airports across the United States.
- Increasing connectivity in United's mid-continental hubs, including Chicago, Denver and Houston.
- Doubling the number of flights from New York/Newark
- Returning around 90 aircraft back into service, including adding more CRJ-550 service between New York/Newark and St. Louis; Indianapolis; Richmond, Virginia; Cincinnati; Norfolk, Virginia; and Columbus, Ohio.
- Increasing service between Hawaii and its hubs in Chicago, Denver, Houston, Los Angeles and San Francisco
- Resuming service to more Hawaiian destinations, including Lihue from San Francisco and Hilo from Los Angeles.

International

"United's international schedule continues to be guided by customer demand as we add back capacity in regions with relative strength," said Patrick Quayle, United's vice president of International Network and Alliances. "For August, we've seen increasing demand for leisure travel and have added options to places like Cancun and reinstated service to Tahiti. Additionally, we are further building out service to partner hubs like Frankfurt and Zurich, where customers can connect on to a wide array of destinations."

Atlantic

Internationally, United is scheduled to fly 25% of its schedule in August, up from 16% in July. Across the Atlantic, United plans to offer customers more opportunities to get to Europe and beyond, with more flying from Chicago, New York/Newark and San Francisco. Highlights include:

- Resuming service between Chicago and Brussels and Frankfurt.
- Resuming service between New York/Newark and Brussels, Munich and Zurich.
- Resuming service between San Francisco and London.

Upon government approval, United will restart daily service between Delhi and San Francisco and New York/Newark.

Pacific

Across the Pacific in August, United is scheduled to restart three-times-weekly service connecting the mainland United States and Tahiti. In July, United made several changes to its Asia Pacific schedule. Highlights of United's service include:

- Starting new service, five times weekly, between Chicago and Tokyo's Haneda Airport. United will continue operating daily service to Tokyo Narita from New York/Newark and San Francisco.
- Resuming service between Hong Kong and San Francisco five days a week, with service continuing to Singapore.
- Resuming service to Seoul, South Korea three days a week.
- Resuming service to Shanghai from San Francisco two days a week.

Latin America/Caribbean

Throughout Latin America and the Caribbean, United is expanding across each region with a total of 35 new routes for August. Highlights of United's schedule include:

- Resuming service between Houston and Lima.
- Resuming service between New York/Newark and Sao Paulo.
- Resuming service between Mexico City and Chicago, New York/Newark and San Francisco.
- Adding more ways to get to Cancun from Chicago, Denver, Los Angeles, New York/Newark and San Francisco.
- Resuming service to San Salvador and Guatemala City from Houston, New York/Newark, Los Angeles and Washington, D.C.
- Increasing the number of flights between Houston and Mexico City, Cancun, Guadalajara and Leon in Mexico; Panama City, Panama.
- Increasing the number of flights between New York/Newark and Punta Cana, Santiago and Santo Domingo in the Dominican Republic.

Committed to Ensuring a Safe Journey

United is committed to putting health and safety at the forefront of every customer's journey, with the goal of delivering an industry-leading standard of cleanliness through its United CleanPlus program. United has teamed up with Clorox and Cleveland Clinic to redefine cleaning and health safety procedures from check-in to landing and has implemented more than a dozen new policies, protocols and innovations designed with the safety of customers and employees in mind, including:

- Requiring all travelers – including crew members – to wear face coverings and potentially revoking travel privileges for customers who do not follow these requirements, as underscored in a [recent video](#) from United CEO, Scott Kirby.

- Using state-of-the-art high-efficiency (HEPA) filters on United aircraft to circulate air and remove up to 99.97% of airborne particles.
- Using electrostatic spraying on all mainline aircraft before departure for enhanced cabin sanitation.
- Adding a step to the check-in process, based on a recommendation from the Cleveland Clinic, requiring customers to acknowledge they do not have symptoms for COVID-19 and agree to follow our policies, including wearing a mask on board.
- Offering customers a touchless baggage check-in experience at more than 200 airports across the United States; United is the first and only U.S. airline to make this technology available.

For more details on all the ways United is helping keep customers safe during their journey, please visit [united.com/cleanplus](https://www.united.com/cleanplus).

About United

United’s shared purpose is “Connecting People. Uniting the World.” For more information, visit [united.com](https://www.united.com), follow @United on Twitter and Instagram or connect on Facebook. The common stock of United's parent, United Airlines Holdings, Inc., is traded on the Nasdaq under the symbol "UAL".

Domestic U.S., Canada – August New Markets

Chicago O’Hare (ORD)	City	Frequency
August 3	Albuquerque, NM (ABQ)	Daily
August 3	Bangor, ME (BGR)	Daily
August 3	Colorado Springs, CO (COS)	Daily
August 3	El Paso, TX (ELP)	Daily
August 3	Honolulu, HI (HNL)	Daily*
August 3	Quebec, QC (YQB)	Daily
August 3-August 15	Missoula, MT (MSO)	Daily

*Service increases to Daily August 3

Denver (DEN)	City	Frequency
August 1	Everett, WA (PAE)	Daily
August 3	Calgary, AB (YYC)	Daily
August 3	Charlotte-Douglas, NC (CLT)	Daily
August 3	Detroit, MI (DTW)	Daily
August 3	El Paso, TX (ELP)	2x daily
August 3	Fort Lauderdale, FL (FLL)	Daily
August 3	Hartford, CT (BDL)	Daily
August 3	Honolulu/Oahu, HI (HNL)	Daily
August 3	Kahului/Maui, HI (OGG)	Daily
August 3	Kona, HI (KOA)	4x weekly
August 3	Little Rock, AR (LIT)	Daily

<i>August 3</i>	Louisville (SDF)	Daily
<i>August 3</i>	Lubbock, TX (LBB)	5x weekly
<i>August 3</i>	Monterey, CA (MRY)	Daily
<i>August 3</i>	Richmond, VA (RIC)	Daily
<i>August 3</i>	Riverton, WY (RIW)	Daily
<i>August 3</i>	Traverse City, MI (TVC)	Daily
<i>August 3</i>	Vancouver, BC (YVR)	Daily
<i>August 4</i>	Lihue, HI (LIH)	3x weekly
<i>August 8</i>	Destin-Ft Walton Beach, FL (VPS)	1x weekly
<i>August 8</i>	Greenville/Spartanburg, SC (GSP)	1x weekly
<i>August 22</i>	Jacksonville, FL (JAX)	12 Ops

Houston (IAH)	City	Frequency
<i>August 3</i>	Calgary, AL (YYC)	Daily
<i>August 3</i>	Amarillo, TX (AMA)	Daily
<i>August 3</i>	Honolulu, HI (HNL)	Daily
<i>August 3</i>	Ontario, CA (ONT)	Daily
<i>August 8</i>	Jackson Hole, WY (JAC)	1x weekly
<i>August 8-August 15</i>	Bozeman, MT (BZN)	1x weekly
<i>August 8-August 15</i>	Rapid City, SD (RAP)	1x weekly

Los Angeles (LAX)	City	Frequency
<i>August 3</i>	Boston, MA (BOS)	Daily
<i>August 3</i>	Kalispell, MT (FCA)	Daily
<i>August 3</i>	Kona, HI (KOA)	Daily
<i>August 3</i>	Kahului, HI (OGG)	Daily
<i>August 3</i>	Lihue, HI (LIH)	Daily
<i>August 3</i>	Phoenix, AZ (PHX)	2x daily
<i>August 3</i>	Seattle, WA (SEA)	2x daily
<i>August 4</i>	Hilo, HI (ITO)	3x weekly

New York/Newark (EWR)	City	Frequency
<i>August 3</i>	Burlington, VT (BTV)	2x daily
<i>August 3</i>	Kansas City, MO (MCI)	2x daily
<i>August 3</i>	Orange County, CA (SNA)	Daily
<i>August 3</i>	Sarasota/Bradenton, FL (SRQ)	3x daily
<i>August 3</i>	Syracuse, NY (SYR)	Daily
<i>August 3</i>	Toronto, ON (YYZ)	Daily
<i>August 8</i>	Bozeman, MT (BZN)	2x weekly
<i>August 8-August 15</i>	Rapid City, SD (RAP)	1x weekly

San Francisco (SFO)	City	Frequency
<i>August 3</i>	Honolulu, Hawaii (HNL)	2x daily*
<i>August 3</i>	Kona, Hawaii (KOA)	2x daily*

August 3	Kahului, Hawaii (OGG)	2x daily*
August 3	Lihue, Hawaii (LIH)	Daily
August 3	Washington, DC (DCA)	6x weekly
August 8-August 15	Rapid City (RAP)	1x weekly

*Service increases August 3

International – August Schedule

* New market in August / ** Market with increasing frequencies in August

Chicago O’Hare (ORD)	City	Frequency
Atlantic	Brussels (BRU)*	4x weekly
	Frankfurt (FRA)*	5x weekly
	London (LHR)	Daily
Latin	Cancun, Mexico (CUN)*	4x weekly
	Mexico City, Mexico (MEX)*	5x weekly
Pacific	Tokyo-Haneda (HND)	5x weekly
Canada	Calgary (YYC)	Daily
	Montreal (YUL)**	2x daily
	Quebec City (YQB)*	Daily
	Toronto (YYZ)**	3x daily

Denver (DEN)	City	Frequency
Latin	Cancun, Mexico (CUN)*	4x weekly
Canada	Calgary (YYC)*	Daily
	Vancouver (YVR)*	Daily

Houston (IAH)	City	Frequency
Latin (Central & South Am.)	Belize City, Belize (BZE)*	Daily
	Guatemala City, Guatemala (GUA)*	2x daily
	Liberia, Costa Rica (LIR)*	Daily
	Lima, Peru (LIM)*	3x weekly
	Managua, Nicaragua (MGA)*	Daily
	Panama City, Panama (PTY)*	2x daily
	Quito, Ecuador (UIO)**	Daily
	San Jose, Costa Rica (SJO)*	2x daily
	San Pedro Sula, Honduras (SAP)*	2x daily
	San Salvador, El Salvador (SAL)*	2x daily
	São Paulo, Brazil (GRU)*	Daily
Tegucigalpa, Honduras (TGU)*	Daily	
Latin (Mexico)	Cancun, Mexico (CUN)**	3x daily
	Cozumel, Mexico (CZM)*	1x weekly
	Guadalajara, Mexico (GDL)**	2x daily
	Leon, Mexico (BJX)**	2x daily
	Los Cabos, Mexico (SJD)	Daily
	Mexico City (MEX)**	3x daily
	Monterrey, Mexico (MTY)	Daily
	Puebla, Mexico (PBC)*	4x weekly

Latin (Caribbean)	Puerto Vallarta, Mexico (PVR)	Daily
	Queretaro, Mexico	Daily
	San Luis Potosi, Mexico	Daily
	Aruba (AUA)*	1x weekly
	Montego Bay, Jamaica (MBJ)**	Daily
	Nassau, Bahamas (NAS)**	Daily
	Punta Cana, Dominican Republic (PUJ)**	Daily
Canada	San Juan, Puerto Rico (SJU)	Daily
	St. Thomas	3x weekly
	Calgary (YYC)*	Daily

Los Angeles (LAX)	City	Frequency
Latin	Guatemala City, Guatemala (GUA)*	2x weekly
	San Salvador, El Salvador (SAL)*	2x weekly
	Los Cabos, Mexico (SJD)*	5x weekly
	Cancun, Mexico (CUN)*	2x weekly

New York/Newark (EWR)	City	Frequency
Atlantic	Amsterdam (AMS)	Daily
	Brussels (BRU)*	3x weekly
	Dublin (DUB)	4x weekly
	Frankfurt (FRA)	Daily
	London (LHR)	Daily
	Munich (MUC)*	3x weekly
	New Delhi (DEL)	Daily
	Paris (CDG)**	Daily
	Tel Aviv (TLV)	Daily
	Zurich (ZRH)*	3x weekly
Latin	São Paulo, Brazil (GRU)*	3x weekly
	Guatemala City, Guatemala (GUA)*	2x weekly
	Liberia, Costa Rica (LIR)*	1x weekly
	San Salvador, El Salvador (SAL)*	2x weekly
	San Pedro Sula, Honduras (SAP)*	2x weekly
	San Jose, Costa Rica (SJO)*	3x weekly
	Cancun, Mexico (CUN)*	2x daily
	Mexico City, Mexico (MEX)*	Daily
	Aguadilla, Puerto Rico (BQN)*	Daily
	Aruba (AUA)**	Daily
	Montego Bay, Jamaica (MBJ)**	Daily
	Nassau, Bahamas (NAS)**	Daily
	Puerto Plata, Dominican Republic (POP)*	1x weekly
	Punta Cana, Dominican Republic (PUJ)**	Daily
	Santo Domingo, Dominican Republic (SDQ)**	2x daily
	Santiago, Dominican Republic (STI)**	2x daily
San Juan, Puerto Rico (SJU)	Daily	

Pacific	Tokyo-Narita (NRT)	Daily
Canada	Toronto (YYZ)*	Daily

San Francisco (SFO)	City	Frequency
Atlantic	Frankfurt (FRA)	Daily
	London (LHR)*	5x weekly
	New Delhi (DEL)	3x weekly
	Tel Aviv (TLV)	3x weekly
Latin	Cancun, Mexico (CUN)*	2x weekly
	Mexico City, Mexico (MEX)*	5x weekly
	Puerto Vallarta, Mexico (PVR)*	5x weekly
	Los Cabos, Mexico (SJD)*	5x weekly
Pacific	Hong Kong (HKG) - Singapore (SIN)	5x weekly
	Pape'ete, Tahiti (PPT)*	3x weekly
	Seoul (ICN)	3x weekly
	Shanghai (PVG)	2x weekly
	Sydney (SYD)	Daily
	Tokyo-Narita (NRT)	Daily
Canada	Vancouver (YVR)**	2x daily

Washington, D.C. (IAD)	City	Frequency
Atlantic	Brussels (BRU)	Daily
	Frankfurt (FRA)	Daily
	London (LHR)	Daily
	Munich (MUC)**	Daily
	Zurich (ZRH)	Daily
Latin	Guatemala City, Guatemala (GUA)*	2x weekly
	San Salvador, El Salvador (SAL)*	2x weekly
Canada	Toronto (YYZ)	Daily

Guam (GUM)	City	Frequency
	Tokyo-Narita (NRT)**	10x weekly
	Honolulu (HNL)	Daily
	Saipan (SPN)	3x weekly
	Palau (ROR)	2x monthly
	Yap (YAP)	1x monthly
	Island Hopper (TKK,PNI,KSA,KWA,MAJ)	1x monthly
	Chuuk (TKK) - Pohnpei (PNI)	1x monthly